

3 Keys to Open Enrollment Confidence

Anxious. Overwhelmed. Exhausted. Those are just a few words that describe how many benefit teams feel about their open enrollment – until they make the switch to Benefitfocus.

See how our knowledgeable service teams and reliable, easy-to-use technology can transform open enrollment from a painful process to a simpler, smoother experience that leaves you and your employees feeling confident and empowered.



1. Perfecting Preparation

99% | Open enrollments started on time.

Last-minute decisions derailing your OE?

Through **proactive collaboration and precise configurations**, our tenured support specialists set you up for OE success from the start.

“This year was one of the most accurate renewals we have ever had, and testing went the smoothest we have ever experienced!”

- Benefits Manager, Renaissance Learning

“OE success for us is having the flexibility that Benefitfocus gives us to adjust our OE kick off dates due to late decisions from our executive team and they still stay on track with delivering the files to our carriers on the original timeline.”

- Benefits Generalist, Vesuvius USA Corp

2. Delivering the Right Data

99% | Benefit files delivered on time.

Did data errors and late files come back to haunt you?

With our proven track record of **delivering accurate data on time**, you can be confident your employees will be covered on day one.

“OE success to me is not having to work overtime during open enrollment, to have a clean OE file, and being able to send my employees to our Benefitplace site to learn about their benefits and get all the important information they need.”

- Coordinator of Health & Benefits, Clay County School District

“This was the easiest OE we have ever had, and everything went smoothly. We have such a great relationship with our Benefitfocus team and because of our partnership OE did not consume us this year!”

- Employee Benefits Manager, CSEBA

3. Providing Superior Service

95% | Service center satisfaction score.

Employees not getting it? Overwhelmed with questions?

Benefitfocus serves as a trusted extension of your team, delivering a **personalized enrollment experience and reliable support** that helps employees navigate OE with ease and confidence.

“We have a 94% engagement success rate with Benefitfocus. The platform is so easy to navigate that employees have shared they do not dread their benefits experience anymore and with less frustration we are seeing higher utilization.”

- Benefits Manager of the Americas, Bruker Corporation

“By planning and executing with Benefitfocus, we feel we’ve been successful in communicating and providing education materials proactively.”

- Senior Manager of Benefits, Lundbeck



Learn more about how you can achieve open enrollment success with Benefitfocus.
Contact sales@benefitfocus.com today!

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